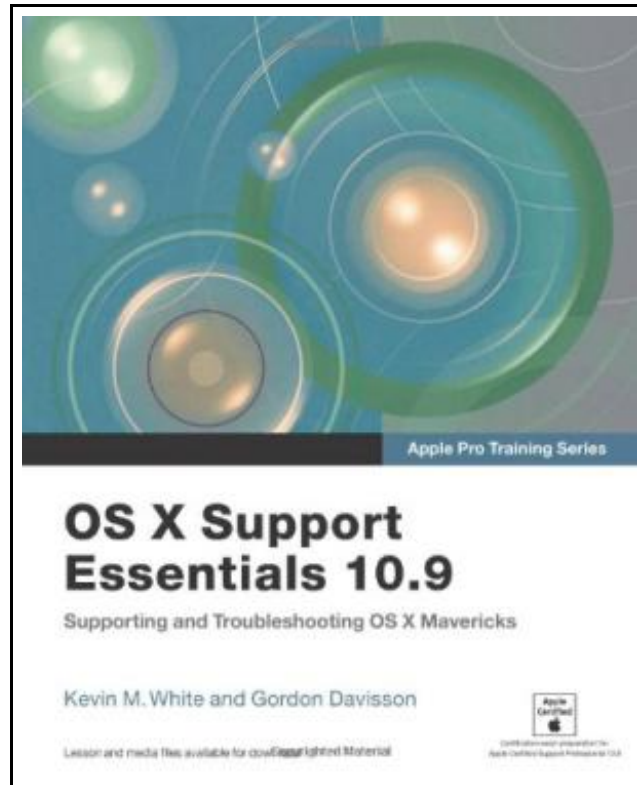# Apple Pro Training Series: OS X Support Essentials 10.9: Supporting and Troubleshooting OS X Mavericks (Mixed media product)

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Pearson Education (US), United States, 2014. Mixed media product. Book Condition: New. 230 x 186 mm. Language: English . Brand New Book. This is the official curriculum of the Apple Mavericks 101: OS X Support Essentials 10.9 course and preparation for Apple Certified Support Professional (ACSP) 10.9 certification- as well as a top-notch primer for anyone who needs to support, troubleshoot, or optimize OS X Mavericks. This guide provides comprehensive coverage of Mavericks and is part of the Apple Pro Training series-the only Apple-certified books on the market. Designed for support technicians, help desk specialists, and ardent Mac users, this guide takes you deep inside the Mavericks operating system. Readers will find in-depth, step-bystep instruction on everything from installing and configuring Mavericks to managing networks and system administration.Whether you run a computer lab or an IT department, you ll learn to set up users, configure system preferences, manage security and permissions, use diagnostic and repair tools, troubleshoot peripheral devices, and more-all on your way to preparing for the industry-standard ACSP certification. * Covers updated system utilities and new features of OS X Mavericks, including iCloud Keychain and Tags.* Features authoritative explanations of underlying technologies, troubleshooting, system administration, and much more.* Focused lessons take you step by step through practical, realworld tasks.* Lesson files and bonus material available for download-including lesson review questions summarizing what you ve learned to prepare you for the Apple certification exam.

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